

Cloud Support Offerings

Technipal design and engineering team can effectively handle risk out of cloud deployments and optimize your cloud infrastructure for efficient implementation.

Cloud services we support

- AWS (Amazon)
- AZURE (Microsoft)
- GCP (Google)
- Office365
- Google GSuite

How we can support

- Design & Architecture
- Implementation and Management
- Monitor

Web Development (Responsive Websites)


- Static Website Design
- Website Redesigning
- Mobile Website Designing
- Website Maintenance
- E-commerce Web Development
- POS System Development
- Learning Management System Development
- Logos, Banner Design
- Web Hosting



Contact us

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 www.technipal.com.au

 1300 629 855



YOUR IT SUPPORT

Friendly & Reliable IT Support Services for your home or Business



We make technology work for you

Our Services:

- Residential IT Support.
- Managed IT Support Services.
- Manage IT Security Services.
- Cloud IT Services.
- Web Development.
- IT Consultancy & Strategy.

Residential IT Support Services

Computer setup

- Setup your new Desktop, Laptop or Tablet. Irrespective of the brand or operating system (Windows, Mac OS, Linux, Chrome OS, iOS)
- Install required software or services
- Setup monitors
- Setup and install printers

Data backup, Recovery and Transfer.

- Your holiday or family photos
- Videos
- School homework
- University project
- Office documents
- Your presentation on a new business
- The budget document you prepared in MS Excel
- Emails saved on your desktop/laptop
- Invoices saved for the tax return
- Ledgers from your business

Internet & Email setup

- Setup and configure your internet connection. This includes internet router installation
- Secure your network from hackers
- Setup your email accounts according to your requirements
 - Gmail or Gsuite
 - Outlook or Office365 Collaboration Suite
 - iCloud
 - Optus, Telstra, Yahoo
- We provide email services such as:
 - Secure your email account with MFA (Multi-Factor Authentication)
 - Secure your email account with recovery options if you lose the password
 - Sync your email account with all your devices
 - Guides on identifying spam, phishing emails and scams.
 - Email backup and recovery



Managed IT Support Services

Technipal offers support on either contractual or ad-hoc basis.

24 x 7 Service Desk support

- Remote IT support
- Onsite IT Support

IT Infrastructure Support

- Email Solutions
- Server Support (All Operating Systems)
- Infrastructure Design & Services
- Infrastructure Management
- DevSecOps and IT Automation
- On-premise servers & systems.

Backup and Disaster recovery

- Setup backups (Mail, Database, File server, Cloud and in-house data)
- Recover data from corrupted or misconfigured systems
- Synchronize backups to off-site backup locations
- Help creating backup plans for disaster recovery operations

Managed IT Security Services

Technipal team provides a range of services minimizing risks of cyber security and making your day to day business secure.

Security Policies

- Security Road map Development
- Policy Procedure Development

Training & Development

- User awareness training
- Computer based training

Vulnerability Management

- Vulnerability Assessment & Remediation support
- Continuous Vulnerability Management

Data Security

- Data Classification
- Data Loss Prevention (DLP) Consultancy

Security As A Service

- Security Hardening
- SOC (Security operation centre) support
- SOC (Security operation centre) setup
- Security Assessment
- Social Engineering Assessment
- Application Security Assessment & QA/UAT
- Privacy Assessment
- Mobile Application Security
- Evaluating security of IT products
- Penetration Testing
- SOC (Security operation centre) Review

Standards & Compliances

- ISO 27001:2013 consultancy service.
- ISO 22301 Consultancy Service.
- GDPR Implementation